

The 2014 Homelessness Single Point In Time (SPIT) GAP Analysis for January 24, 2014

Prepared for:

The Erie County
Department of Human Services
and
The Erie County Continuum of
Care Homeless Assistance Initiative

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A special acknowledgement and thank you to all of the participating agencies whose efforts resulted in a remarkable 100% response rate for both the Direct and Supportive Service Provider surveys.

Executive Summary

The 2014 Single Point In Time (SPIT) survey of the homeless population was conducted on January 24, 2014 by the Home Team of Erie County, Pennsylvania. The Home Team enlisted the assistance of Penn State Erie, The Behrend College's Susan Hirt Hagen CORE to complete the survey. CORE worked with the GAP subcommittee of the Home Team to review the survey instruments and procedures for conducting the survey. CORE facilitated the implementation of the survey, data collection, data analysis, report writing, and also conducted training for all agencies prior to survey distribution.

Introductory letters were sent to 47 agencies that provide shelter or services to the homeless announcing training and SPIT survey dates. Each agency received survey packets that included either a Direct or a Supportive Service Provider Survey, depending upon the service the agency provided. All of the agencies received a Causes of Homelessness Survey, to be filled out by a staff person who worked directly with homeless clients, and ten copies of a Housing Needs Survey, to be filled out by homeless clients themselves. If the agency did not attend the training session, then the survey packets were mailed. Several attempts were made to contact those agencies that did not respond to the survey and eventually all surveys were returned. The response rate was remarkable 100% for both Direct and Supportive Provider surveys.

Direct Service Provider Survey. Thirty direct service providers returned surveys (100% response rate). The number and type of homeless individuals and families by type of service (emergency, transitional/bridge, permanent supportive, and other) may be found in Appendix A. A copy of the Direct Service Provider survey including provided responses may be found in Appendix B. On January 24, 2014, in Erie County, Pennsylvania, 985 individuals (including families) were counted as homeless. Single males, aged 19 years and over, were the most common occupants of beds designated for homeless individuals. The most common subpopulations being served were seriously mentally ill individuals (245), chronically homeless individuals (223), and chronic substance abusing individuals (196). The homeless population with the highest unmet need was single males aged 19 years and over. The three subpopulations with the highest unmet needs were chronically homeless (113), seriously mentally ill (63), and chronic substance abuse (51). Direct service providers reported the most common supportive services provided to their clients were case management (344 individuals) and subsidized housing (172 individuals; Figure 6).

Supportive Service Provider Survey. All 17 supportive service providers returned surveys (100% response rate). A copy of the supportive service provider survey including responses may be found in Appendix C. Among the programs provided by the supportive service providers, case management for individuals had the highest number of homeless persons enrolled (147), followed by mental health care (123; Figure 13). Domestic violence (17) had the highest amount of unmet need for individuals. Individuals who were chronically homeless (199) and seriously mentally ill (77) were the most common subpopulation of homeless persons involved in supportive services (Figure 15). Chronic substance abuse (12), seriously mentally ill individuals (12), and chronically homeless individuals (12) had the highest unmet needs for homeless subpopulations (Figure 16).

Causes of Homelessness Survey. Causes of Homelessness Surveys were returned by 40 of the 47 agencies (85%). The causes of homelessness rated as most significant by employees of the responding agencies were insufficient income, poor decision-making skills, lack of employment, poor money management skills and mental health problems (Appendix D).

Housing Needs Survey. The Housing Needs Survey was developed to collect information from homeless individuals regarding the reasons they are homeless and what they need to improve their situation. The Housing Needs Surveys were completed and returned by 31 of the 47 agencies (66% response rate). Thirty-one agencies returned 246 Housing Needs Surveys. The main causes of homelessness reported by survey respondents were not enough money (28%) and lack of employment (22%). Major barriers to the respondents getting back on their feet were income issues (35%), decision-making skills (20%), and employment skills (18%; Appendix E).

In summary, when comparing the SPIT data between 2013 and 2014, there are some important changes that have taken place that reflect the homeless population in Erie County. Most notably they include:

- The total number of homeless (met and unmet need) served by direct providers in 2014 **decreased by 18%** as reported by emergency, transitional and permanent housing providers.
- The total number of children in families **decreased by 25%** from 2013 to 2014.
- The total number of homeless individuals and families with unmet needs **decreased by 18%** from 2013 to 2014.
- The number of homeless single females **increased by 8%** from 2013 to 2014, while single females with children **decreased by 26%** for the same period.

2014 Erie County Single Point In Time Survey

The results the 2014 Single Point In Time (SPIT) survey are critical to understanding the extent of homelessness in Erie County, Pennsylvania. Homeless individuals and families remain an important issue in Erie County, as well as across the United States. In this time of economic hardship and uncertainty, no issue seems more important than the idea of people having no place to live and nothing to eat for themselves or their children. The root causes of homelessness need to be fully examined to understand how to empower people and society in order to avoid this situation. This report aims to capture the number of individuals and families that are considered homeless in Erie County, as well as to document the causes of homelessness as described by both the program recipients and service providers.

Homelessness in the United States

Nationally, there are conflicting reports on the total number of homeless individuals and families in the United States. The United States Department of Housing and Urban Development reported that there were 643,067 persons homeless on any given night according to the SPIT survey in 2009. Other sources, such as the National Law Center on Homelessness and Poverty, estimate there are between 2.1 and 3.5 million homeless people in the United States. In 2013 the National Alliance to End Homelessness estimated that on any given night there are 100,000 chronically homeless people in the U.S. (*National Alliance to End Homelessness, 2013*). As many as 3.5 million people experience homelessness in a given year (1% of the entire U.S. population or 10% of those considered poor), and about 842,000 people in any given week (*Substance Abuse and Mental Health Services Administration/National Law Center on Homelessness and Poverty, 2011*).

Many of the causes of homelessness for individual adults are similar to causes of homelessness for families as well. People experiencing homelessness have little or no income, and they cannot afford a place to live. There is insufficient subsidized housing for these individuals. Homeless people may have limited access to subsidized housing because of past criminal records, substance abuse or untreated mental illness. One shortcoming of monitoring homeless populations, locally or nationally, is the inability to capture the number of homeless youth not in families who do not necessarily want to be counted. These youth are between the ages of 15-21 and often do not consider themselves to be homeless. They are usually still enrolled in and attending school, but they spend nights in the basements and on the sofas of friends. The Annual Homeless Assessment Report (AHAR) reported a 20% increase in homeless students enrolled in school between 2007-08 and 2008-09.

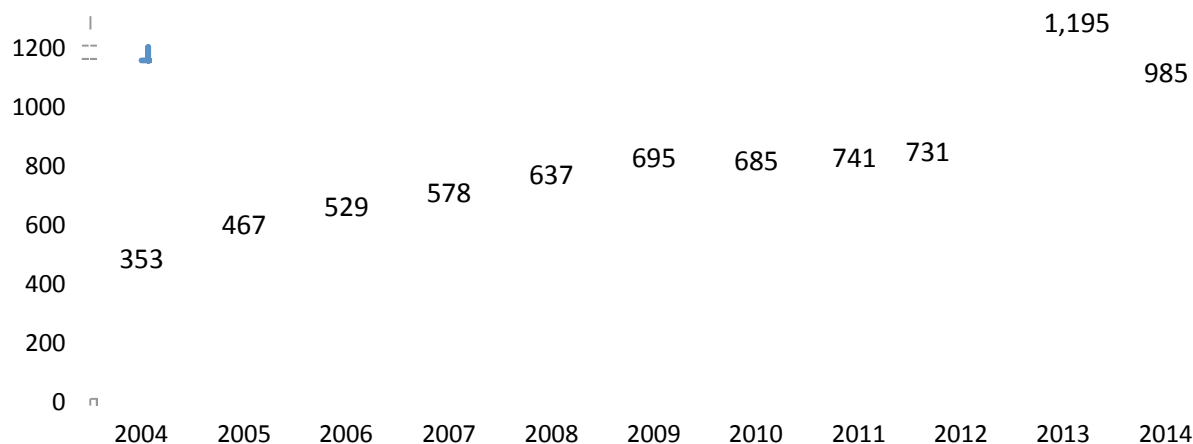
2014 Erie County Single Point In Time Survey:

Longitudinal Comparison: Homelessness Across the Years in Erie County (2003-2014)

Locally, the Erie County Department of Human Services, the Erie Home Team, and Susan Hirt Hagen CORE at Penn State Erie, The Behrend College, have conducted the SPIT survey since 2003. The survey reflects data related to both the extent of and causes for homelessness of individuals and families. Emergency shelters, transitional living centers, and long-term facilities continue to be in high demand by many people throughout Erie County, with a high concentration of use by the urban population in the City of Erie. Single males (age 19 and over) that receive direct services continue to be the largest homeless subpopulation in Erie County (455, 46%). Similarly, single females (age 19 and over) represent the majority of females who are homeless (171, 17%). Direct service providers could not provide services to 154 homeless people in Erie County (including individuals and families) on January 24, 2014 when the survey was conducted.

In Erie County, the number of homeless people including families, individuals, children, and people with unmet needs has increased steadily from 2004 to 2013. However, in 2014 the total homeless population decreased by 18% (Figure 1).

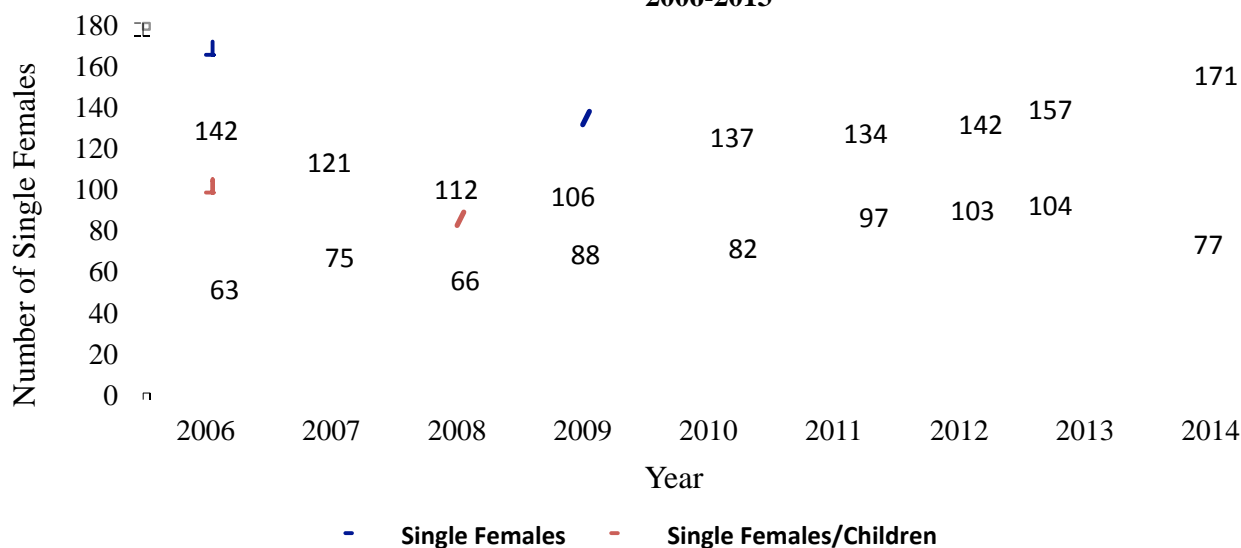
Figure 1: Total Number of Homeless in Erie County (Met and Unmet Needs) 2004-2014



Females

Upon looking closer at subpopulations of homeless people, there was a 9% increase in the number of single females in 2014 (Figure 2.). The number of homeless single females had been trending upward gradually since 2011 and that trend continued in 2014. Conversely, single females with children decreased by 26% in 2014 as compared to 2013 (77; 104 respectively).

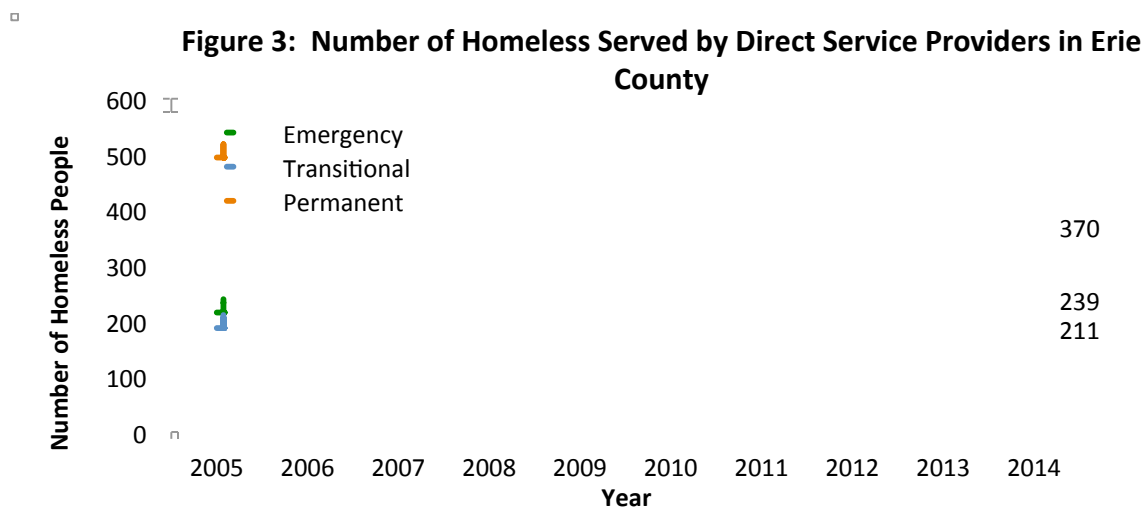
Figure 2: Single Females in Erie County (Met and Unmet Needs) 2006-2013



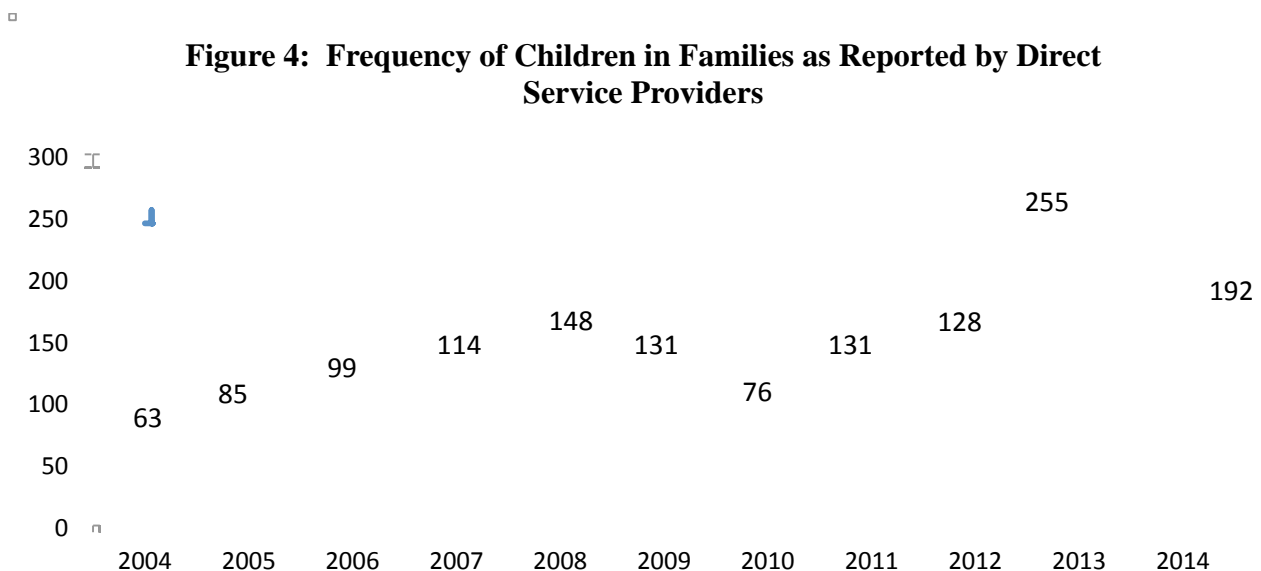
Individuals and Families in Erie County

One way to examine data on homeless populations is to distinguish between individuals and families. There is very little difference between the homeless subpopulations in Erie County and the United States in this regard. In Erie County, individuals comprised 64% of the total homeless population, while 36% were listed as families. At the national level, the majority of those reported homeless were individuals (63%) as opposed to families (37%).

Direct service providers are comprised of emergency, transitional, and permanent housing providers. From 2008 to 2012 in Erie County, the number of homeless people being served by emergency housing services remained relatively stable, as did those being served by permanent housing services, as did those serviced by permanent housing services (Figure 3). However, in 2014 the number of homeless served by permanent housing services decreased by 29% (370), while transitional housing increased by 28% (211).



In regard to homeless children in families, there was a 25% decrease reported by homeless providers in 2014 (Figure 4). This reflected a decrease of 63 children from 2013 (255 children) to 2014 (192 children).



Causes of Homelessness in Erie County and the United States

The top causes for homelessness, according to the Erie County SPIT Survey, were “Not Enough Money for Family Needs,” “Lack of Income,” “Poor Money Management Skills,” “Poor Decision-Making Skills” and “Unemployment” (Table 1). At the national level, the top reasons for homelessness among individuals were Poverty, Lack of Employment, Foreclosure, and Decline in Public Assistance (National Coalition for the Homeless, 2009).

Table 1: Causes of Homelessness: Erie County vs. United States

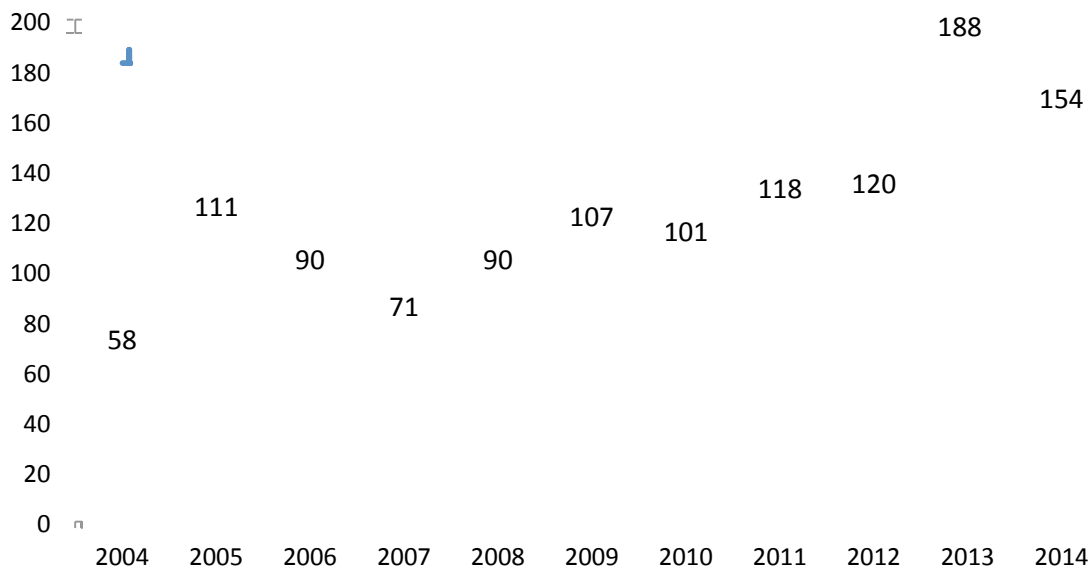
<u>Erie County</u>	<u>United States</u>
1. Not Enough Money for Family Needs	1. Poverty
2. Lack of Income	2. Lack of Employment
3. Poor Money Management Skills	3. Foreclosure
4. Poor Decision-Making Skills	4. Decline in Public Assistance
5. Unemployment	

Please note that Erie County and the United States used two distinct methods and instruments to collect these data.

Unmet Need

Included in the total number of homeless people in Erie County are the individuals, families, and children whose needs were not met. These people were not able to receive services for homelessness by either direct or supportive service providers. Results from the 2014 Single Point In Time Survey indicated an 18% decrease in the number of homeless with Unmet Needs from 2013 (188) to 2014 (154; Figure 5).

Figure 5: Homeless People With Unmet Needs, 2004-2014



Direct Service Provider Survey*

On January 24, 2014, in Erie County, Pennsylvania, 985 individuals (including individuals in families) were counted as homeless. Included in this total were 831 people in emergency, transitional, or permanent housing facilities, and 154 were individuals with unmet needs. Direct service providers reported that single males 19 years of age and older (377) occupied the most beds.

Emergency shelters reported 139 single males, 19 years of age and over occupying beds. Emergency shelters also reported 30 single females, 19 years of age and older, and 22 single females pregnant or with child(ren). Emergency shelters provided housing to 7 families. There were 38 children within these families housed in emergency shelters.

Transitional/bridge housing agencies reported accommodating 97 single males 19 years of age and older, and 25 single females 19 years of age and older. In addition, these agencies served 12 all adult household families, 26 single females 19 years of age or older who were pregnant or had children, and 2 youth females with child(ren) or pregnant. Families reported 49 children within these facilities. These agencies reported being unable to serve 14 youth males 19 years of age and older, 8 single females, 5 single females with children or pregnant, and 8 children within those families.

Permanent supportive housing providers reported serving 64 single females 19 years of age and older, and 134 single males 19 years of age and older. These agencies reported unmet need for 63 single males and 32 single females 19 years of age and older. For a complete report of individuals and families according to type of shelter, refer to Appendix A on page 25.

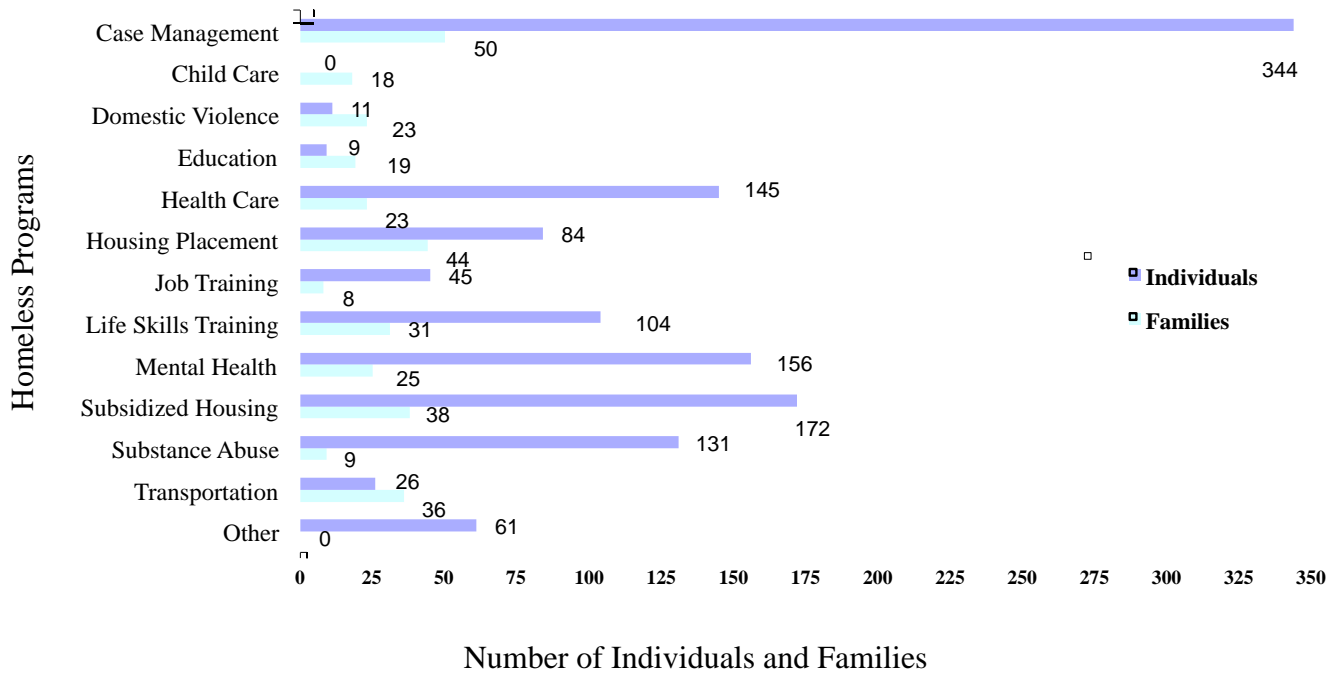
The programs that were utilized by the greatest number of homeless individuals were case management (344), followed by subsidized housing (172), mental health (156), health care (145), substance abuse (131), life skills trainings (104), and job training (45). The programs that were utilized by the greatest number of homeless families were case management (50), housing placement (44), subsidized housing (38), life skills (31), and mental health (25; Figure 6).

Additionally, the survey revealed that housing placement (21) and mental health (21) had the greatest unmet need for individuals followed by job training (16) and substance abuse (15; Figure 7).

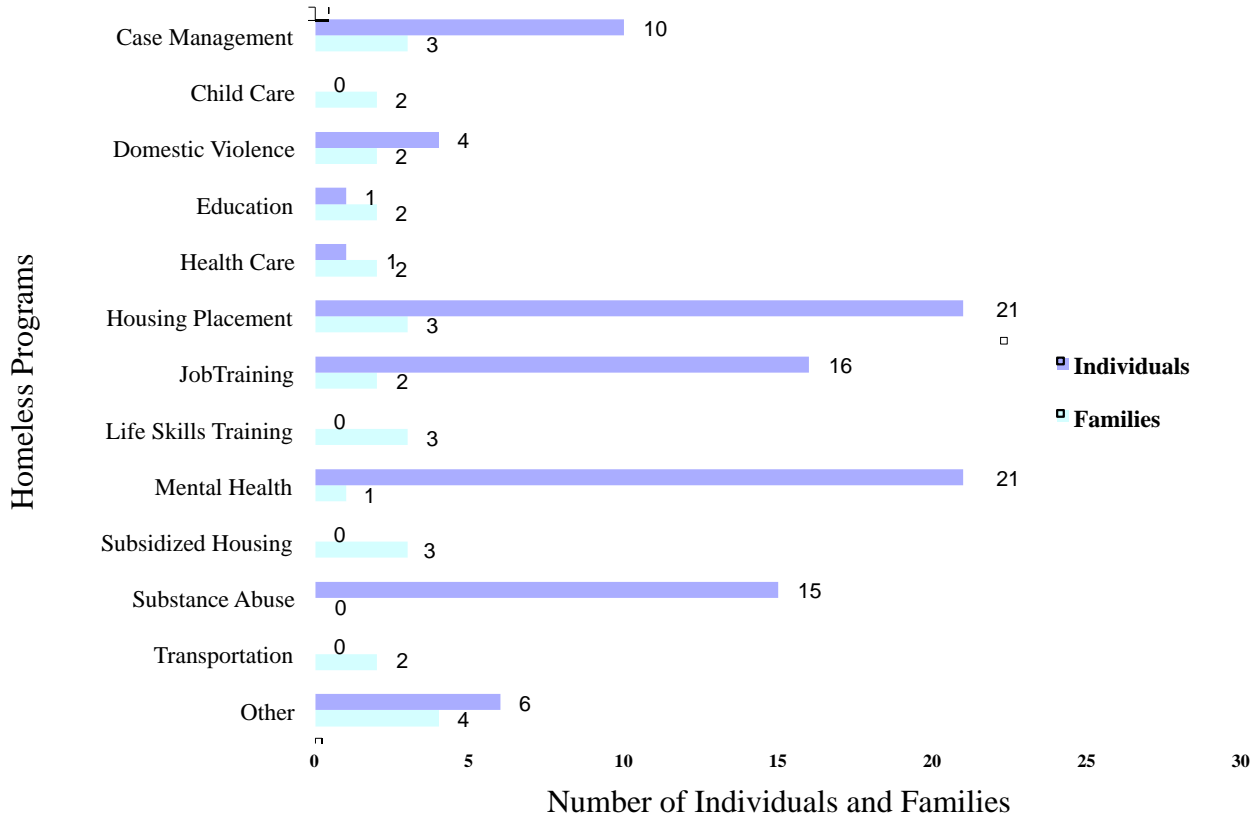
The most common subpopulations of homeless individuals receiving services by direct service providers were seriously mentally ill individuals (245), chronically homeless individuals (223), and chronic substance abuse individuals (196; Figure 8). Chronically homeless (113), Seriously mentally ill (63), and Chronic substance abuse (51) ranked highest in unmet needs of homeless individuals (Figure 9).

**Note: Survey participants were able to select more than one response on selected questions. Response choices on figures are listed in the order that they appeared on the original survey.*

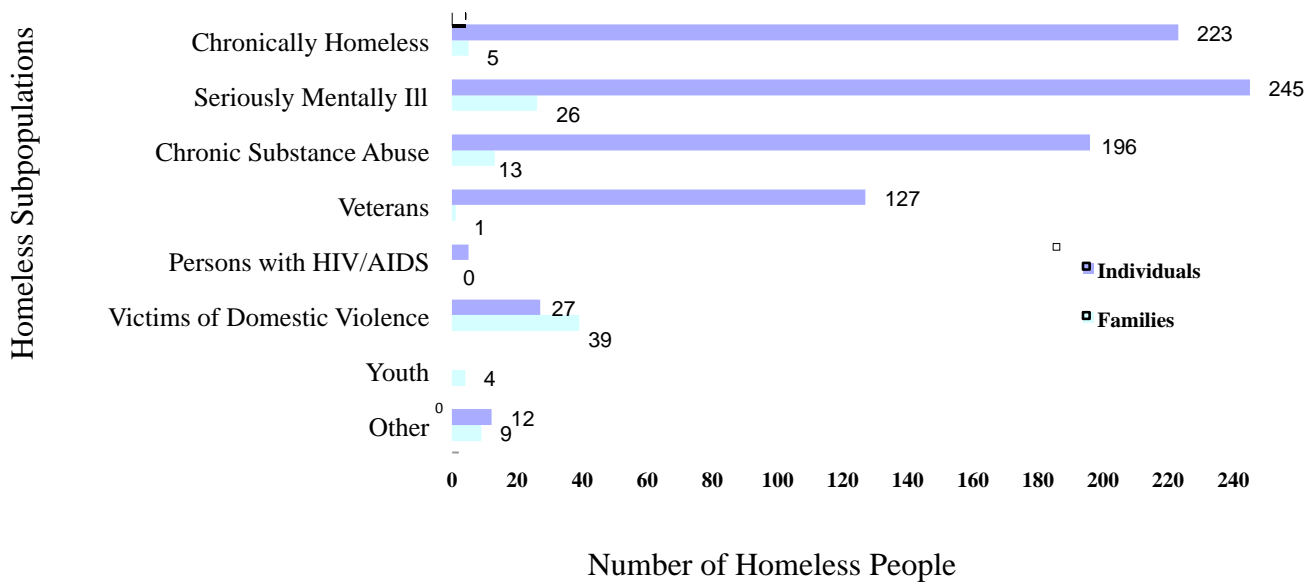
**Figure 6: Direct Service Providers:
Number of Individuals & Families in Homeless Programs**



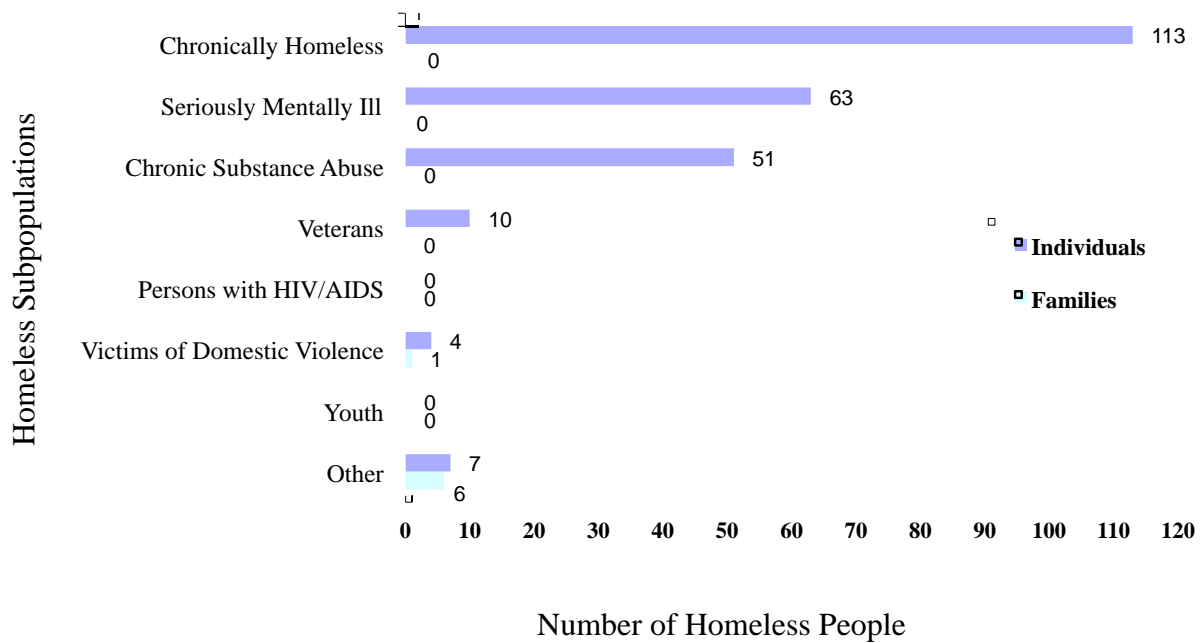
**Figure 7: Direct Service Providers:
Number of Individuals & Families with Unmet Need**



**Figure 8: Direct Service Providers:
Homeless Individuals & Families Within Subpopulations**



**Figure 9: Direct Service Providers: Unmet Need of Individuals & Families
Within Subpopulations**



Direct Service Provider by Type

The following charts list the subpopulations served by type of facility: emergency shelter (Figure 10), transitional living (Figure 11), and permanent housing (Figure 12). These direct service providers are grouped by families and individuals.

Figure 10: Emergency Shelter (Number of People Served)

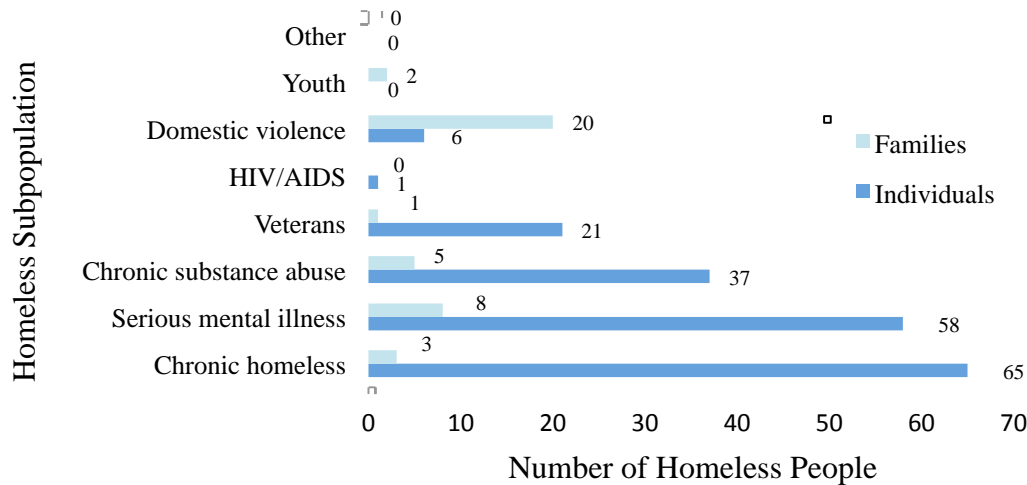


Figure 11: Transitional Living (Number of People Served)

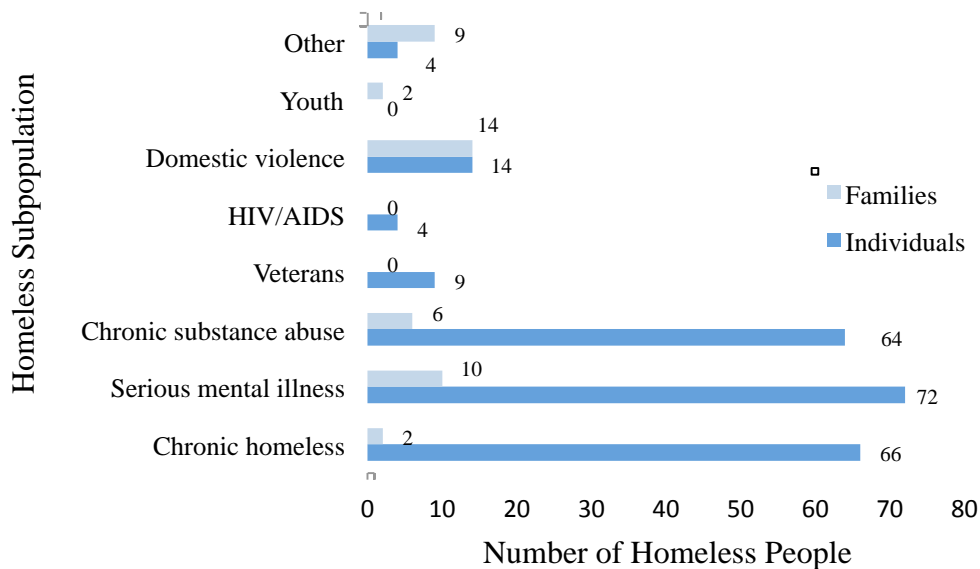
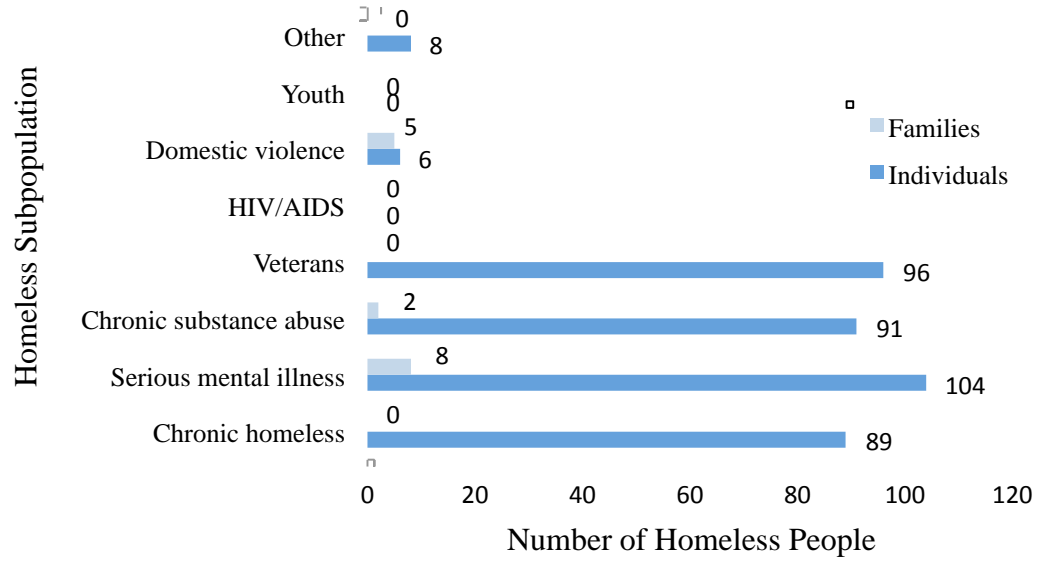


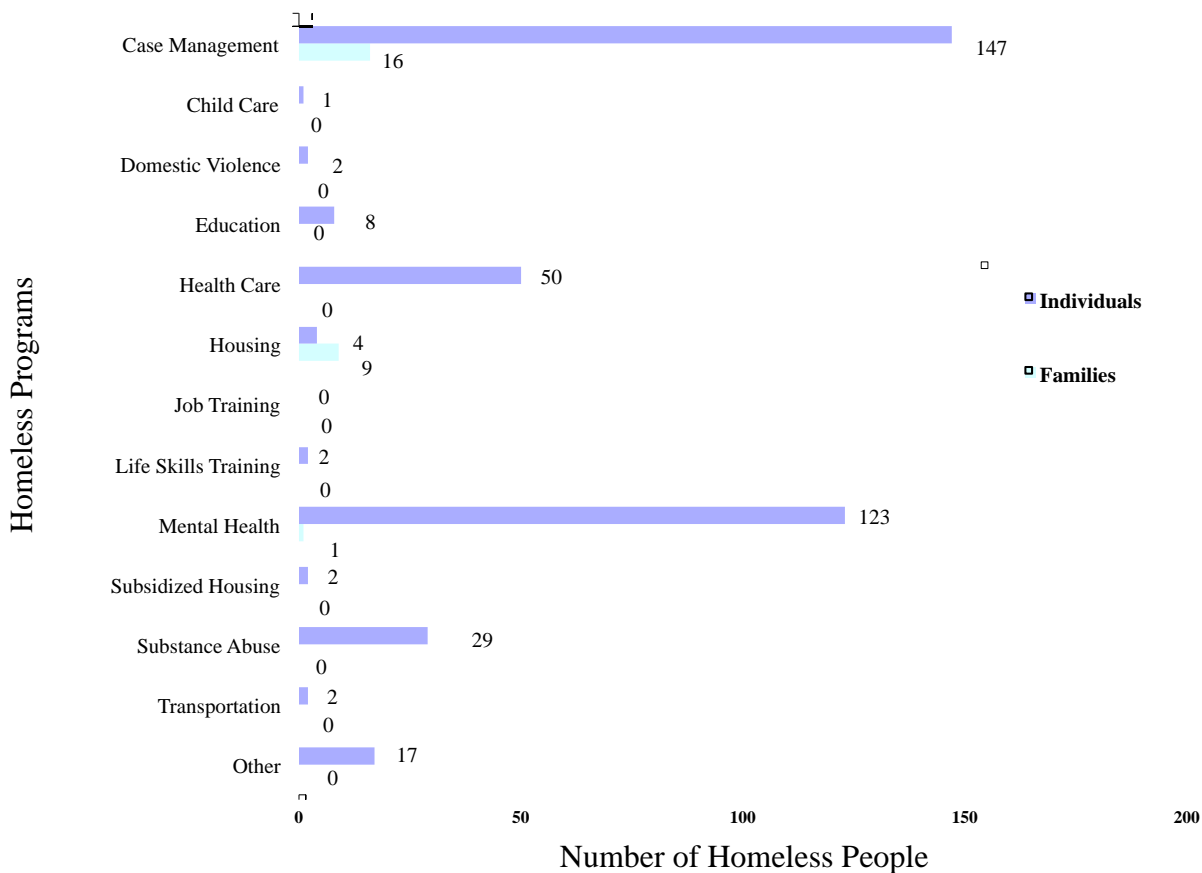
Figure 12: Permanent Housing (Number of People)



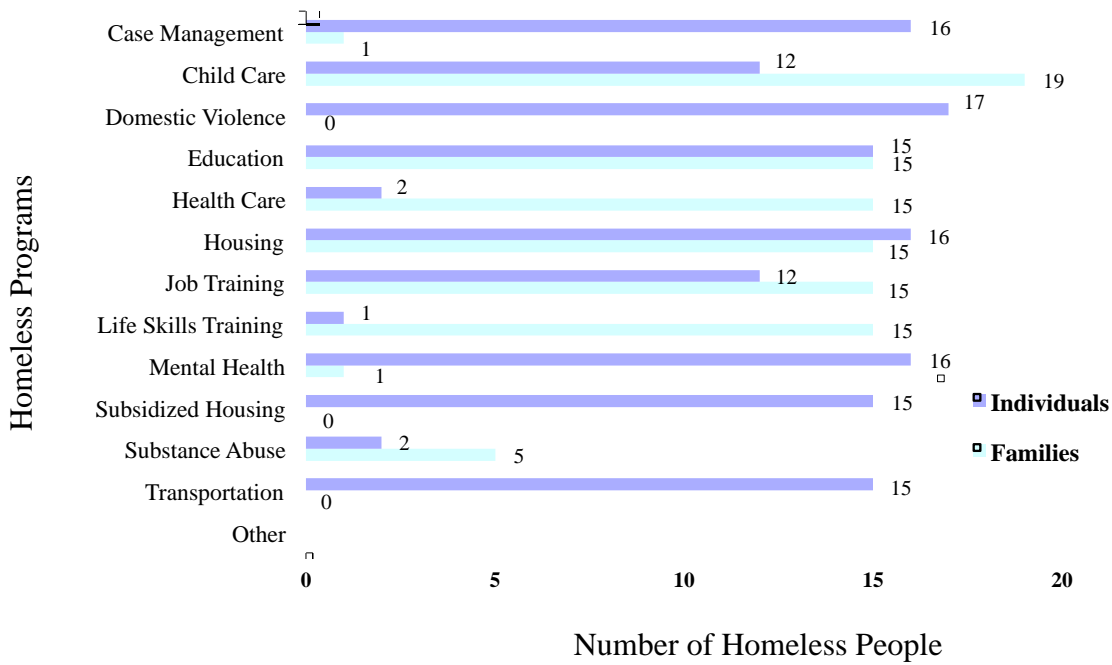
Supportive Service Provider Survey

Seventeen supportive service providers returned the survey for a response rate of 100%. The survey revealed that the two types of services used by the most homeless individuals were case management (147) and mental health (123; Figure 13). The types of services used by the most homeless families were case management (16) and housing (4; Figure 13). The types of services needed by individuals with unmet needs were domestic violence (17), case management (16), housing (16) and mental health (16). The types of services for families with unmet needs were child care (19), education (15), health care (15), housing (15), life skills training (15), and job training (15; Figure 14).

**Figure 13: Supportive Service Providers:
Number of Individuals & Families in Homeless Programs**

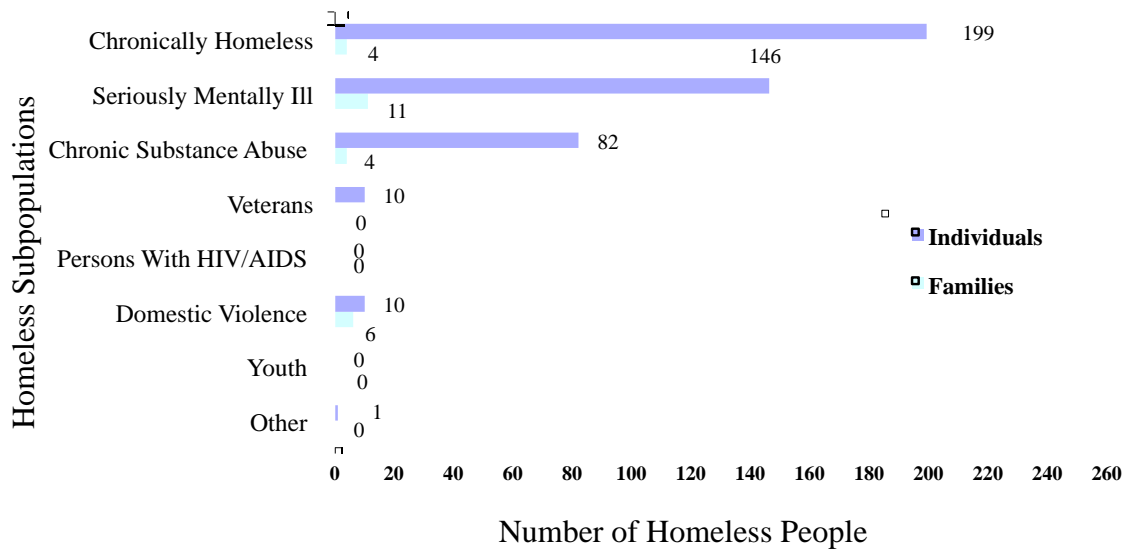


**Figure 14: Supportive Service Providers:
Number of Individuals & Families With Unmet Needs**

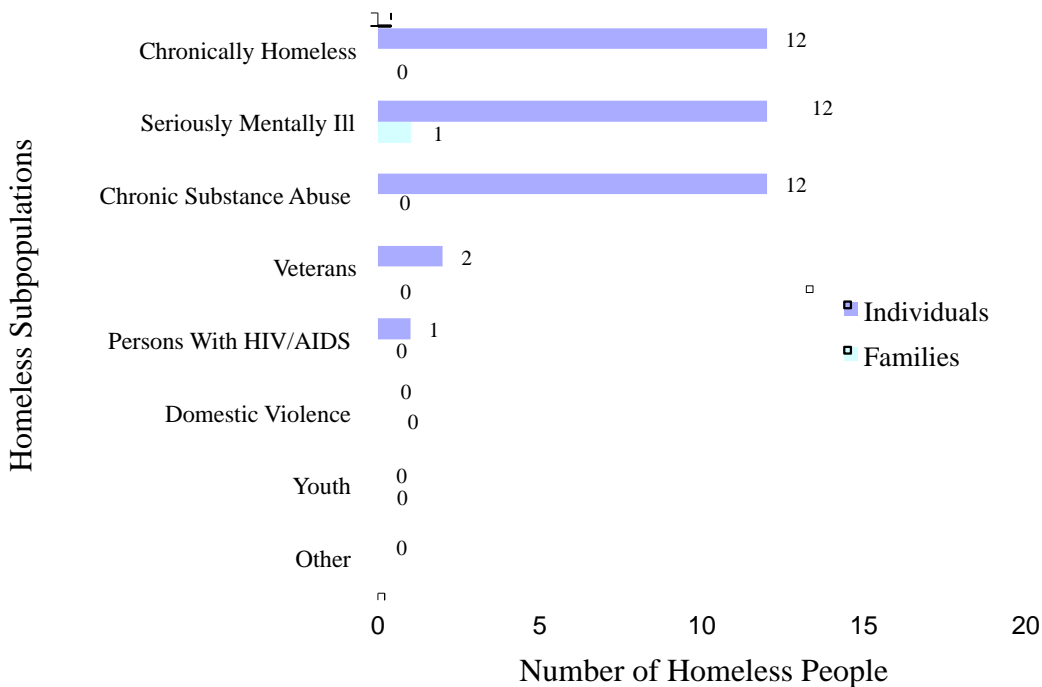


The most common homeless subpopulations serviced by the supportive service providers were individuals with chronic homelessness (199), serious mental illness (146), chronic substance abuse (82), domestic violence (10) and veterans (10; Figure 15). Seriously mentally ill individuals had the highest family population (11) followed by domestic abuse (6), chronically homeless (4), and chronic substance abuse (4; Figure 15). The most commonly reported unmet needs subpopulation among supportive service providers include chronically homeless (12), chronic substance abuse (12), and seriously mentally ill (12; Figure 16).

**Figure 15: Supportive Service Providers:
Individuals & Families Within Subpopulations**



**Figure 16: Supportive Service Providers:
Unmet Need of Individuals & Families Within Subpopulations**



Causes of Homelessness Survey

The Causes of Homelessness Survey is closely modeled after a survey used in Lawrence County, Pennsylvania. This survey captures the significant causes of homelessness from the perspective of the individuals who work with the homeless within each agency. Forty service providers out of 47 returned surveys (85%). The causes of homelessness rated as most significant by employees of the responding agencies are listed below from highest to lowest (Table 2).

1	2	3	4
No Significance	Little or Some Significance	Moderate Impact	Significant Impact

Table 2: Causes of Homelessness

Employment Issues	Mean Response
1. Unemployed	3.68
2. Lack of employment	3.63
3. Lack of job skills	3.41
 Income Issues	
1. Insufficient income	3.74
2. On waiting list for public housing	3.06
 Eviction	
1. Poor money management skills	3.74
2. Poor decision-making skills	3.71
3. Non-payment of rent	3.35
 Domestic Violence	
1. Individual/Family affected by domestic violence	2.75
 Health Issues	
1. Drug and alcohol use	3.59
2. Mental health problems	3.50

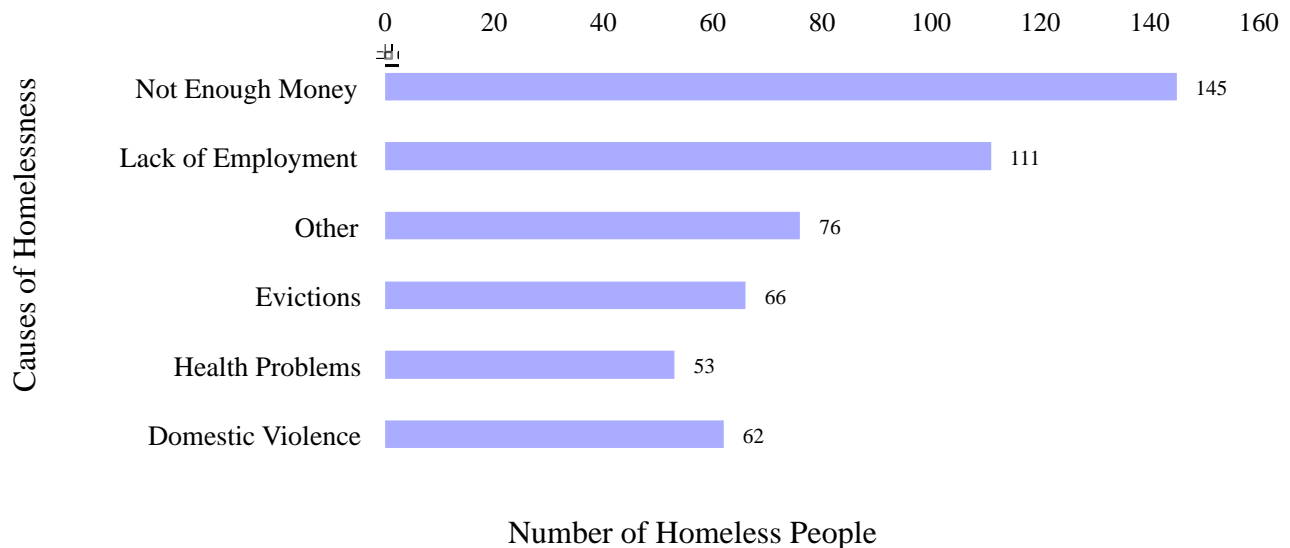
Housing Needs Survey

The Housing Needs Survey was developed by the Home Team to collect information from homeless individuals (including individuals and families) regarding why they are homeless and what they need to improve their situation. The survey also gives the respondents an opportunity to report those services that have been most and least helpful to them. Two hundred and forty-six homeless individuals completed the survey, from 31 of the 47 agencies (66%).

The majority of the responses given for causes of homelessness indicate income issues specifically, not having enough money (145 people) and lack of employment (111 people; Figure 17). The results are consistent with the findings of the Causes of Homelessness Survey, which, as stated previously, reported that income issues and lack of employment were perceived as the most significant contributors to causing homelessness. See Appendix D for mean average for each item, including responses of “other” for questions one through four, and handwritten responses for questions five and six.

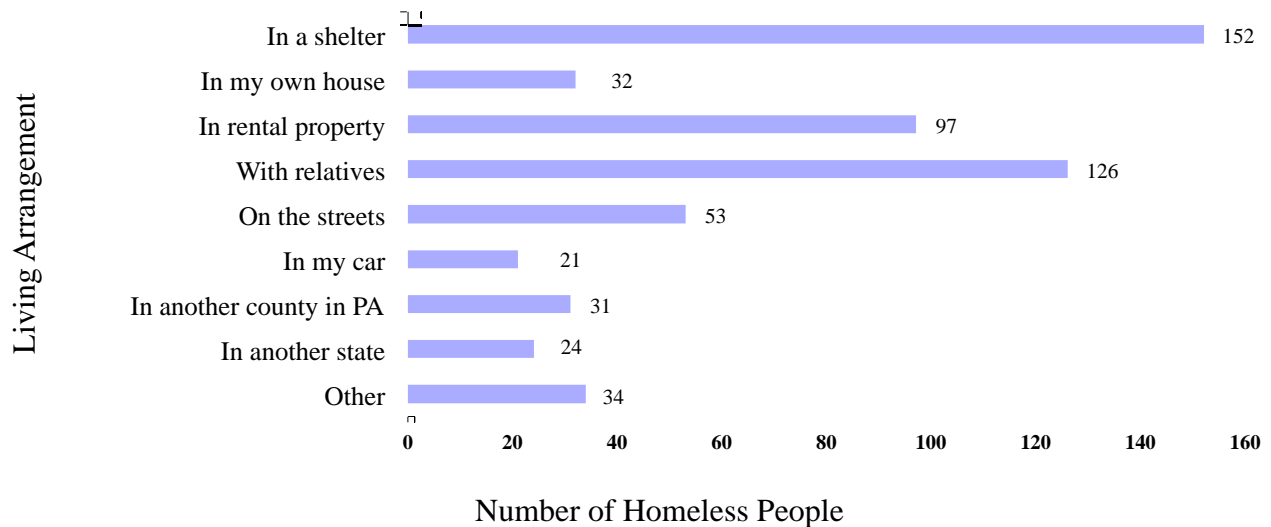
Question 1. Causes of Homelessness. Not having enough money was cited most frequently as the cause of homelessness (145; 28%), followed by lack of employment (111; 22%), evictions (66; 13%), domestic violence (62; 12%), and health problems (53; 10%; Figure 17). Although the response indicating other reasons for homelessness (76; 15%) represents a large amount of responses, it should be noted that this category is comprised of a variety of individual answers (Appendix E).

Figure 17:
The Cause(s) of My Homelessness Are:



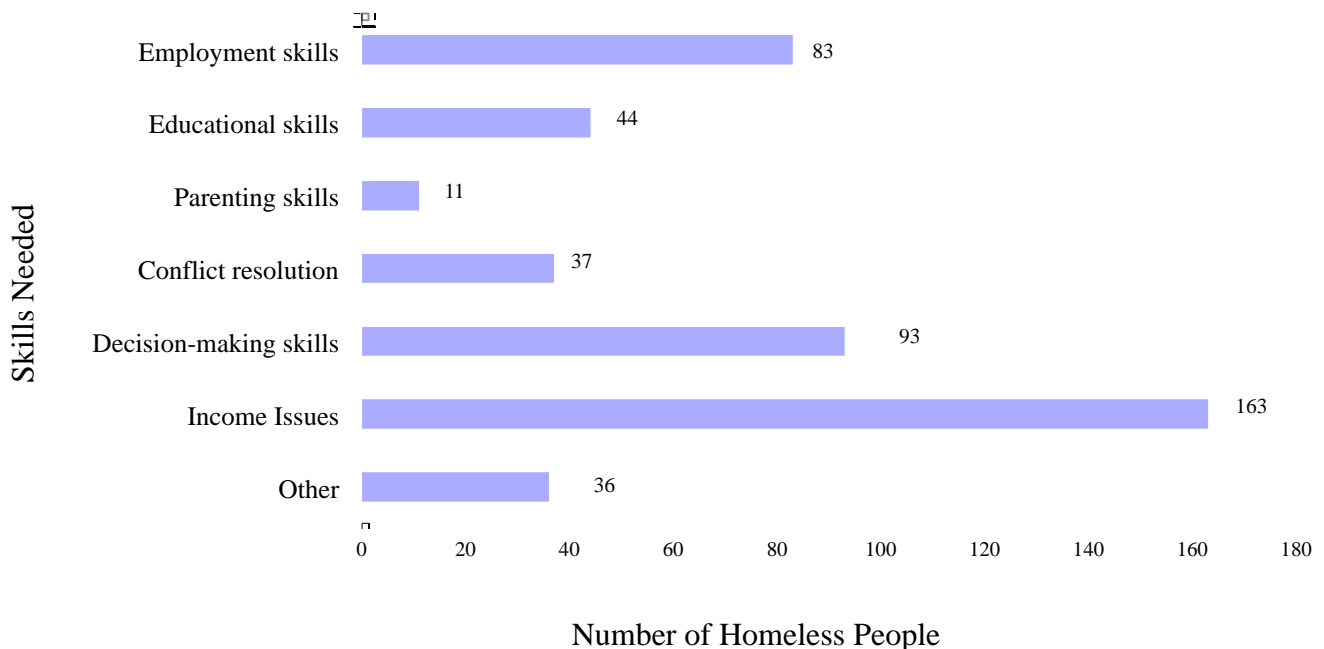
Question 2. Living Arrangements. Respondents reported that in the past 24 months they predominantly lived in either a shelter (152; 27%), with relatives (126; 22%), and/or in rental property (97; 17%; Figure 18).

Figure 18:
In the past 24 months I have lived:



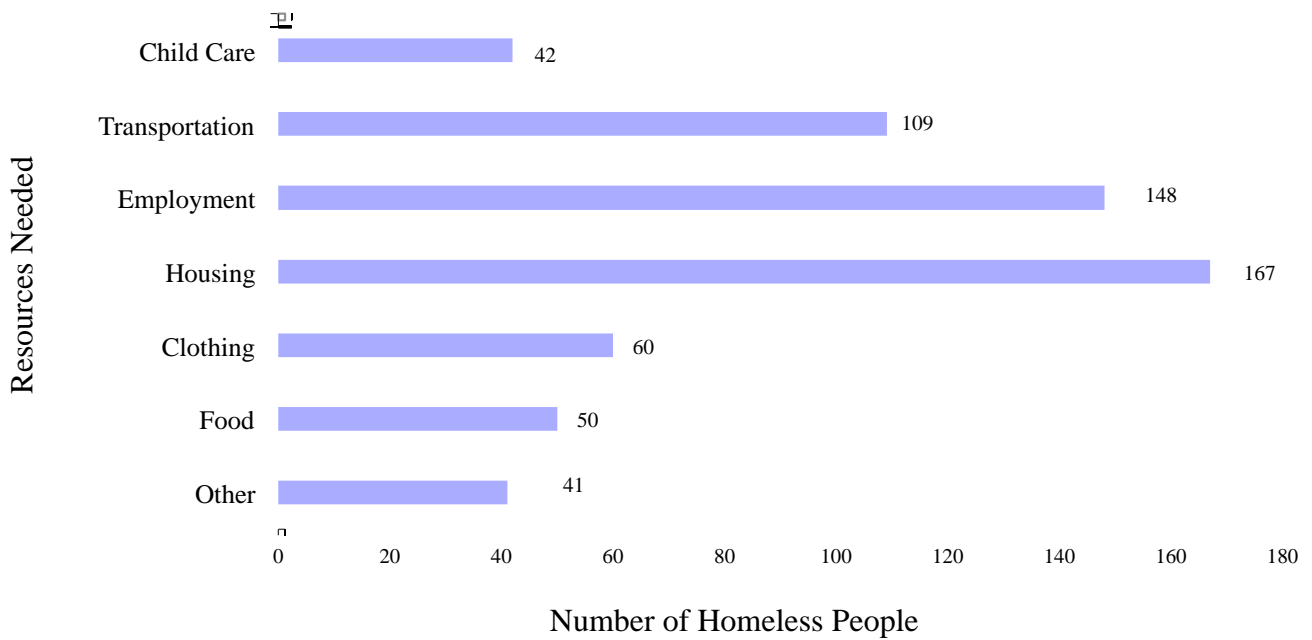
Question 3. Skills to Get Back on Their Feet. Skills related to Income issues (163; 35%) were listed as the most common reported need for the respondents to get back on their feet (Figure 19). This was followed by Decision-making skills (93; 20%) and Employment skills (83; 18%).

Figure 19:
I need to develop these skills:



Question 4. To gain independence. The majority of the respondents reported that they needed the following to gain independence: Housing (167; 27%), Employment (148; 24%), and Transportation (109; 18%; Figure 20).

Figure 20:
I need _____ to be independent.



Appendices

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** Responses are verbatim. The spelling, grammar and punctuation are all from the handwritten responses. They are combined only where the responses are exactly the same as written by the survey participant.*

Appendix A: Type of Person Occupying Beds for Homeless by Type of Service

Emergency Shelter	Inventory	Unmet Need
Single females (19 & over)	30	8
Single males (19 & over)	139	1
Youth females (ages 16-18)	0	0
Youth males (ages 16-18)	0	0
Youth (ages 0-15)	0	0
Single females (19 & over) w/child(ren) or pregnant	22	3
Single males (19 & over) w/child(ren)	2	0
Youth females (ages 16-18) w/child(ren) or pregnant	0	0
Youth males (ages 16-18) w/child(ren)	0	0
Two adult household w/child(ren) or pregnant	*1	0
All adult household (2 or more adults)	6	0
Total # Children in families	38	8
Transitional/Bridge Housing		
Single females (19 & over)	25	8
Single males (19 & over)	97	14
Youth females (ages 16-18)	0	0
Youth males (ages 16-18)	0	0
Youth (ages 0-15)	0	0
Single females (19 & over) w/child(ren) or pregnant	26	5
Single males (19 & over) w/child(ren)	0	0
Youth females (ages 16-18) w/child(ren) or pregnant	2	0
Youth males (ages 16-18) w/child(ren)	0	0
Two adult household w/child(ren) or pregnant	0	0
All adult household (2 or more adults)	12	4
Children in families	49	8
Permanent Supportive Housing		
Single females (19 & over)	64	32
Single males (19 & over)	134	63
Youth females (ages 16-18)	0	0
Youth males (ages 16-18)	1	0
Youth (ages 0-15)	0	0
Single females (19 & over) w/child(ren) or pregnant	21	0
Single males (19 & over) w/child(ren)	1	0
Youth females (ages 16-18) w/child(ren) or pregnant	4	0
Youth males (ages 16-18) w/child(ren)	0	0
Two adult household w/child(ren) or pregnant	*13	0
All adult household (2 or more adults)	30	0
Children in families	89	0
Other		
Single females (19 & over)	4	0
Single males (19 & over)	7	0
Youth females (ages 16-18)	0	0
Youth males (ages 16-18)	0	0
Youth (ages 0-15)	0	0
Single females (19 & over) w/child(ren) or pregnant	0	0
Single males (19 & over) w/child(ren)	0	0
Youth females (ages 16-18) w/child(ren) or pregnant	0	0
Youth males (ages 16-18) w/child(ren)	0	0
Two adult household w/child(ren) or pregnant	0	0
All adult household (2 or more adults)	0	0
Children in families	0	0
Overall total	831	154

**Two adult household number is doubled*

Appendix B: Direct Service Providers Survey: Agency Information/Inventory

Continuum of Care: Gap Analysis (Direct Service Providers)

(This form is to be completed by the Program Director or the appropriate administrative staff)

	Family Units	Family_Beds	Individual_Beds	Total Year Round
Emergency	25	82	222	304
Transitional	36	88	128	216
Permanent	204	103	212	315

Total Year Round Beds: 835

If your agency did not serve any homeless persons or families on January 24th, _____ please check here and return the survey.

Current Inventory: On target date of January 24th

Below, report the numbers of unaccompanied individuals and families to whom your facility was providing housing on January 24th.

Of the occupants, how many were:

Unaccompanied

Individual(s):

123 single females (19 & over)

377 single males (19 & over)

0 youth females (ages 16-18)

1 youth males (ages 16-18)

0 youth (ages birth-15)

Families

69 single females (19 & over) w/child(ren) or pregnant

3 single males (19 & over) w/child(ren)

6 youth females (ages 16-18) w/ child(ren) or pregnant

0 youth males (ages 16-18) w/ child(ren)

14 two adult household w/child(ren) or pregnant

48 all adult household (total number of adults)

192 total numbers **of children in families**

Please enter the number of *unaccompanied individuals* that are in your facility on **January 24th** for the following lengths of stay:

98 less than 30 days

80 30 to 90 days

191 over 90 days

Please enter the number of *families* that are in your facility on **January 24th** for the following lengths of stay:

19 less than 30 days

22 30 to 90 days

90 over 90 days

Does your program offer supportive services to unaccompanied homeless individuals or families? (*circle*)
Yes 22 No 1 Did not answer 7

If yes, please provide the total number of homeless participants who are enrolled in the following service programs on **January 24th** for the appropriate service:

	<i>Unaccompanied Individuals</i>	<i>Families</i>		<i>Unaccompanied Individuals</i>	<i>Families</i>
Case Management	344	50	Life Skills Training	104	31
Child Care	0	18	Mental Health Care	156	25
Domestic Violence	11	23	Subsidized Housing	172	38
Education (all types)	9	19	Substance Abuse Treatment	131	9
Health Care	145	23	Transportation	26	36
Housing Placement	84	44	Other	61	0
Job Training	45	8			

Does your program target specific homeless subpopulations (*circle*)? **Yes 14 No 8 Did Not Answer 8**

What is the total number of unaccompanied homeless individuals and families receiving services who are members of the following subpopulations on January 24th?

<u>Unaccompanied Individuals</u>	<u>Families</u>	Homeless Subpopulations
<i>Example</i> <u>9</u>	<i>Example</i> <u>9</u>	<i>Example</i> Mental Illness
223	5	Chronically Homeless
245	26	Seriously Mentally Ill
196	13	Chronic Substance Abuse
127	1	Veterans
5	0	Persons with HIV/AIDS
27	39	Victims of Domestic Violence
0	4	Youth
12	9	Other: _____

Were there any homeless persons or families that your agency was unable to serve (i.e., had to turn away or place on a waiting list) on **January 24th**?

- 13 NO, Please stop and return this survey to Penn State Erie, CORE.
10 YES, Please fill out the unmet need section on the following two pages.
8 Did Not Answer

Unmet Needs: On target date of January 24th, 2014

Below, report if your agency needs more beds or units to accommodate unaccompanied homeless individuals that you otherwise would have to turn away.

Total number of unmet needs for individuals: 154

Below, report the numbers of unaccompanied individuals and families your agency was unable to serve (i.e., had to turn away or place on a waiting list) on January 24, 2014.

Of the additional beds/units that you need, how many are for:

Unaccompanied

Individual(s):

48 single females (19 & over)
78 single males (19 & over)
0 youth females (ages 16-18)
0 youth males (ages 16-18)
0 youth (ages birth-15)

Families

8 single females (19 & over) w/child(ren) or pregnant
0 single males (19 & over) w/child(ren)
0 youth females (ages 16-18) w/ child(ren) or pregnant
0 youth males (ages 16-18) w/ child(ren)
0 two adult household w/child(ren) or pregnant
4 all adult household (total number of adults)
16 total numbers **of children in families**

Do you have a waiting list? (circle) 8 Yes 7 No 15 Did Not Answer

How many unaccompanied individuals were on the list? 228

How many families were on the list? 26

Total number of individuals in these families: 95

Does your program offer supportive services to unaccompanied homeless individuals or families? (circle)

12 Yes 4 No 14 Did Not Answer

If so, please provide the total number of unaccompanied homeless individuals and families unserved on **January 24th** who are members of the following subpopulations:

	<u>Unaccompanied</u> <u>Individuals</u>	<u>Families</u>		<u>Unaccompanied</u> <u>Individuals</u>	<u>Families</u>
Case Management	10	3	Life Skills Training	0	3
Child Care	0	2	Mental Health Care	21	1
Domestic Violence	4	2	Subsidized Housing	0	3
Education (all types)	1	2	Substance Abuse		
Health Care	1	2	Treatment	15	0
Housing Placement	21	3	Transportation	0	2
Job Training	16	2	Other	6	4

Does your program target specific homeless subpopulations? (circle) 6 Yes 6 No 18 Did Not Answer

If yes, please provide the total number of unaccompanied homeless individuals unserved on January 24th, who are members of the following subpopulations:

<u>Unaccompanied Individuals</u>	<u>Families</u>	Homeless Subpopulations
<i>Example</i> <u>9</u>	<i>Example</i> <u>9</u>	<i>Example</i> Mental Illness
113	0	Chronically Homeless
63	0	Seriously Mentally Ill
51	0	Chronic Substance Abuse
10	0	Veterans
0	0	Persons with HIV/AIDS
4	1	Victims of Domestic Violence
0	0	Youth
7	6	Other:

Appendix C: Supportive Service Provider Survey: Agency Information/Inventory
 Continuum of Care: Gap Analysis (15 Supportive Service Providers)

(This form is to be completed by the Program Director or the appropriate administrative staff)

If your agency did not serve any homeless persons or families on January 24th, please check here and return the survey. _____

Current Inventory: On target date of January 24th

Please provide the total number of homeless participants who are enrolled in the following service programs on **January 24th** for the appropriate service:

	<u>Unaccompanied Individuals</u>	<u>Families</u>		<u>Unaccompanied Individuals</u>	<u>Families</u>
Case Management	141	16	Life Skills Training	0	0
Child Care	0	0	Mental Health Care	117	14
Domestic Violence	0	0	Subsidized Housing	2	5
Education (all types)	0	0	Substance Abuse		
Health Care	48	0	Treatment	27	0
Housing Placement	3	0	Transportation	2	0
Job Training	0	0	Other	17	11

Does your program target specific homeless subpopulations (*circle*)? **Yes 4 No 5 Did Not Answer 6**

What is the total number of unaccompanied homeless individuals and families receiving services who are members of the following subpopulations on January 25th?

<u>Unaccompanied Individuals</u>	<u>Families</u>	Homeless Subpopulations
<i>Example</i> <u>9</u>	<i>Example</i> <u>9</u>	<u>Example</u>
199	4	Mental Illness
146	11	Chronically Homeless
82	4	Seriously Mentally Ill
10	0	Chronic Substance Abuse
0	0	Veterans
10	6	Persons with HIV/AIDS
0	0	Victims of Domestic Violence
		Youth

Were there any homeless persons or families that your agency was unable to serve (i.e., had to turn away or place on a waiting list) on January 24th?

8 NO, Please stop and return this survey to Penn State Erie, CORE.

2 YES, Please fill out the unmet needs section on the following page.

5 Did Not Answer

Unmet Needs: On target date of January 24th

**Please Note: Unmet Need includes homeless persons or families that your agency was unable to serve (i.e., had to turn away or place on a waiting list) on January 24th.*

If so, please provide the total number of homeless participants that were unserved on January 24th for these services:

	<u>Unaccompanied Individuals</u>	<u>Families</u>		<u>Unaccompanied Individuals</u>	<u>Families</u>
Case Management	10	1	Life Skills Training	0	0
Child Care	0	0	Mental Health Care	10	0
Domestic Violence	0	0	Subsidized Housing	0	0
Education (all types)	0	0	Substance Abuse		
Health Care	0	0	Treatment	0	0
Housing Placement	0	0	Transportation	0	0
Job Training	0	0	Other	0	0

Does your program target specific homeless subpopulations? (circle) **Yes 1 No 0 Did not answer 14**

If so, please provide the total number of unaccompanied homeless individuals and families unserved on **January 25th** who are members of the following subpopulations:

<u>Unaccompanied Individuals</u>	<u>Families</u>	Homeless Subpopulations
<i>Example</i> 9	<i>Example</i> 9	<i>Example</i> Mental Illness
0	0	Chronically Homeless
5	1	Seriously Mentally Ill
4	0	Chronic Substance Abuse
0	0	Veterans
0	0	Persons with HIV/AIDS
0	0	Victims of Domestic Violence
0	0	Youth
0	0	Other: _____

Appendix D: Causes of Homelessness Survey Continuum of Care: Gap Analysis (n=40)

Please indicate the impact each cause of homelessness has on your clients by using the following scales:

1 No Significance	2 Little or Some Significance	3 Moderate Impact	4 Significant Impact
<u>Mean Answer</u>			
<i>Employment Issues</i>			
1. Unemployment			3.68
2. Lack of employment			3.63
3. Lack of job skills			3.41
4. Unobtainable public transportation			2.54
5. Lack of child care			2.45
<i>Income Issues</i>			
1. Insufficient income for family needs			3.74
2. On waiting list for public housing			3.06
3. Loss of welfare			2.97
4. Change in family structure (divorce, separation, jail)			2.97
5. Benefits change (child support, DPW)			2.91
6. Non-compliance			2.44
7. Pregnancy			2.37
8. Maxed out			2.27
9. Aging issues			2.24
10. Got a job			2.21
11. Death—Loss of income			2.09
<i>Eviction</i>			
1. Poor money management skills			3.74
2. Poor decision-making skills			3.71
3. Non-payment of rent			3.35
4. Poor housekeeping skills			2.85
5. Damage of rental property			2.41
6. Non-renewal of lease			2.33
7. Code enforcement			2.09
8. Landlord sells property			1.67
<i>Domestic Violence</i>			
1. Individual/Family affected by domestic violence			2.75
<i>Health Issues</i>			
1. Drug & Alcohol Abuse			3.59
2. Mental Health Problems			3.50
3. Medical/Physical reasons			2.76
<i>Other</i>			
1. Just got out of jail/prison			2.97
2. Natural disaster			2.03

List of Write-In Responses for Causes of Homelessness Survey (only 3 responses)

Response	Number of Responses	Rating
Underemployed	1	3- Moderate Impact
Rental Rates unaffordable	1	3- Moderate Impact
Lack of Affordable Housing	1	4- Significant Impact

Appendix E: Housing Needs Survey

Results are based on 246 surveys returned by 31 agencies.

This survey is being done to obtain a picture of how Erie County can improve their overall homeless services. We would appreciate your taking just a few minutes of your time to complete this survey. All information will remain confidential.

Please check all answers that apply. Thank you.

Please mark with a check all the following *Emergency shelters* you are currently staying in and/or have stayed during this past year:

<u>57</u> City Mission	<u>4</u> Safe Horizons in Union City
<u>56</u> Community of Caring	<u>21</u> SafeNet/Hospitality House
<u>64</u> Community Shelter Services	<u>5</u> Salvation Army
<u>9</u> Crisis Residential Unit (CRU)	<u>33</u> Refuge
<u>17</u> St. Patrick's Haven	

Please mark with an X the following *Transitional shelters* you are currently staying in and/or have stayed during this past year:

<u>63</u> City Mission	<u>17</u> Mercy Center
<u>15</u> Community House	<u>10</u> SafeNet/Bridge
<u>9</u> Erie Dawn	<u>7</u> SafeNet/TLC
<u>7</u> Hope House	<u>16</u> Stairways
<u>7</u> Liberty House	

For the following questions, please remember to circle all answers that apply. Thank you.

- | | |
|--|---|
| <p>1.) The cause(s) of my homelessness are:</p> <ul style="list-style-type: none"> A. (62) Domestic Violence B. (111) Lack of Employment C. (66) Eviction D. (53) Health Problems E. (145) Not Enough Money F. (76) Other _____ | <p>3.) I need to develop these skills to get back on my feet:</p> <ul style="list-style-type: none"> A. (83) Employment skills (Interviewing, job search) B. (44) Education skills (GED, reading, writing) C. (11) Parenting skills D. (37) Conflict Resolution skills E. (93) Decision-making skills F. (163) Income Issues G. (36) Other _____ |
| <p>2.) In the past 24 months I have lived:</p> <ul style="list-style-type: none"> A. (152) In a shelter B. (32) In my own house C. (97) In rental property D. (126) With relatives and/or friends E. (53) On the streets F. (21) In my car G. (31) In another county in Pennsylvania ____ H. (24) In another state _____ I. (34) Other: _____ | <p>4.) I need _____ to be independent:</p> <ul style="list-style-type: none"> A. (42) Child Care B. (109) Transportation C. (148) Employment D. (167) Housing E. (60) Clothing F. (50) Food G. (41) Other _____ |

5.) What, if any, are the most helpful service(s) this organization has provided for you?
(See Appendix E)

6.) What, if any, are the least helpful service(s) this organization has provided for you?
(See Appendix E)

Appendix F: “Other” and Write-in Responses for Housing Needs Survey 2014*

(*Write-ins exactly as they appeared; Responses combined only when exactly the same)

Question 1F: Listed below are the responses to “other” for question 1F.

The cause(s) of my homelessness are:

Mental Health	4
Alcohol/Drugs	1
My Son got shot, need my help!	1
Drugs	4
Alcoholism	1
Drugs & Alcohol	1
Drug Problems	1
Addiction	6
Drug use	1
Drug Addiction	2
Drugs & Alcohol	1
Home Plan	1
Relapse After 7 yrs	1
Incarceration	4
Durg	1
relocation/state	1
legal/Drugs & Alcohol	1
Jail	1
Mental Illness	4
Left Relationship	1
Moved from MA.	1
Moving from Illonios	1
Staying with family	1
no resources	1
Mental Health Addiction	1
Addiction Mental Health	2
low support system	1
drug addiction mental health	1
Mental health/D/A	1
Move from different state	1
No Income	1
Prison/Drugs	5
Love	1
got out of Jail	1
personal problems	1
Not able to get on Friends section 8 Housing	1
ALCOHOLISM	1
Pass criminall Record	1
Kick out	1
Addiction/Mental issues	1
JAIL	1
fear of Neighborhood after attacked in her home	1
Not enough hrs @ work	1
Fire	1
girlfriend using drugs went to Jail/ I ended up w 3 kids	1
Sngle father w/ child	1
Divorce	1
Personal Problem (family problems)	1
Poor landlord/tenant relationship	1

Question 2G: “In the past 24 months I have lived in another county in Pennsylvania”

Washington	1
Mot N.Y.	1
Allegheny	2

Allegheny	1
Warren	2
Beaver	2
Crawford	2
lackawanna	1
Erie	1
Cambria	1
Westmoreland	1
Moved around	1

Question 2H: "In the past 24 months I have lived in another State"

FL.	1
TN.	1
North Carolina	1
New York, Jamestown	1
Oregon	2
Florida	5
Ohio	1
N.Y.	1
Tenn.	1
Massachusetts	1
Michigan	1
Virginia	1
Atlanta, GA	1
W. Virginia	1
Texas	1

Question 2I: Listed below are the responses to "other" for question 2I.

In the past 24 months I have lived:

Girlfriends/my apt	1
Rehab because of no Home plan	1
Incarcerated	1
With boy's Father	1
Transitional houseing	1
SCI Cambridge Spring	1
STEL Supported housing	1
Transitional Fairweather Lodge	1
Then Fairweather Lodge	1
Gaudenzia/Fairweather Lodge	1
Gaudenzia then Fairweather Lodge	1
Fairweather Lodge	5
Jail & Fairweather Lodge	1
hotel	2
Halfway house, rehab, jail	1
prison	7
Gateway, Gaudenzia/Prison	1
Motel	3
Lived in Erie all my Life	1
Jail	1
Halfway House	1
JAIL	1

Question 3G: Listed below are the responses to "other" for question 3.

I need to develop these skills to get back on my feet:

Abstanance	1
Sobriety	1
money management	2
Recovery	1
Recovery from Drugs	1
better Job	1
Full Time Employment	1
housing Assistance for my half of rent- GECAC is paying ½ as well	1

Tools	1
Medical Problems	1
gainful employment	1
Manage my mental health	1
Recovery & mental health	1
Good mental health	1
Mental Health Stability	1
Mental health	2
Coping Skills for symptoms	1
Coping w/ Mental Illness	1
Managing my mental health & fears	1
help from OVR	1
Budgeting 1skills	1
No income	1
MH/issues	1
Lost everything needed to start over	1
find work in this state	1
MH issues	2
wait on disability answer	1
Anger skills	1
need transportation (buy pass) or money or tokens	1
Alcoholism	1

Question 4G: Listed below are the responses to “other” for question 4.

I need _____ to be independent:

SSI	3
Disability	4
Health	1
sober	1
Income	2
Money	5
God	2
Sobriety	1
life skills	1
Tools	1
Full Time job	1
medications/insurance	1
recovery	1
Learn how to do better w/ depression & Medical Attention	1
Insurance for my meds.	1
Help with daily skills	1
Help w/ medications to stay healthy	1
My medications	1
Good Mental Health Services	1
permanent housing/more income	1
Insurance on my car and the tags are expired	1
self confidence	1
furnishing	1
Utility Asst/Phys Therapy	1
increase income/get Divorced	1
Disability Benefits to come through	1
More money	1
School/GED	1
Sec 8 Housing	1

Question 5: Listed below are the responses to question 5.

What if any, are the most helpful service(s) this organization has provided for you?

None	4
Apartment	4
Room	2
Place of my own	1
an apartment	1
referrals to system	1

Transportation, Homeless Case Management (Eddie M.), Housing	1
Paying for Housing	1
Rental Assistance, Transpertation.	1
Rental Assistance	1
"It makes me feel more independent." Shelter Plus Care program.	1
A place to stay, a bed, ability to get back on her feet.	1
Homeless case management staff, Shelter Plus Care staff	1
Shelter Plus Care program.	1
"Everything." Shelter Plus program, lights, refrigerator, transportation.	1
Housing, food, clothing	1
?	1
They Are on your needs Right Away; they Really wants to Help	1
A safe place to sleep & eat without worry of him finding out where I am	1
Shelter, food, New Friendships	1
A Roof over my childs Head	1
A Place to stay/help w/ getting Perment housing	1
Being there due to my medical problems	1
Information in getting assistance for mental health & housing	1
Bible study Room & Board counseling	1
Religious Study	1
Drug and alcohol Counseling	1
SHELTER	2
Spirituality, Recovery	1
Rehabilitation Services	1
A way to get back with God and life Skills	1
Drug and Alcohol Rehab & Christ	1
God	1
Warm Bed, Shelter, Guidance	1
Food and a bed	1
warm bed at night	1
haven't asked yet	1
Peace of Mind,	1
Food, Shelter, Faith, Hope.	1
The Structre given to me by Curtis to remember the mission has Rules & Life has Rules that we must Follow!	1
Overnight lodging	1
Shelter Food.	1
VA Homeless office	1
Shelter	9
Residence, People to talk too, Liberty House is the best thing that Ever happened to me. Great organization.	1
A Place to live within my means	1
Shelter, Employment	1
NA	1
Shelter, food, Clothing help getting into own apartment through Shelter Plus.	1
referrals, resources	1
Place to stay – Help with pregnancy – Christmas gifts	1
somewhere to stay, clothing, Christmas gifts	1
My PFA Hearing. There were there for me and guided me/Christmas	1
a lot, just offering the shelter & being very friendly & easy to talk to	1
a Routine, and friends that make me feel like a person again.	1
housing, advocate	1
Monthly bus passes!	1
TLC Bus passes	1
Parenting, supporting me, transportation	1
Parenting Group, Counsling, Transpertation Support, Refferals	1
housing	1
Financial Budgeting class	1
housing and counseling services, budgeting list	1
Shelter for affortable price, resource for everything you need	1
awareness of domestic violence and steps to becoming independent	1
A safe place to stay until I can get it together	1
Teaching about Domestic Violence, Safty, being their for you when you need to talk or need advise	1
the fact that I am safe from my abuser (safety)	1
A safe place to stay; people to talk to; education on Domestic Violence; and Goal	1

Planning.	
A place to lay my head	1
a part-time job to get started again	1
Housing/Work	1
I was given a chance at wok even w/ my record	1
Peers to help me and a bed.	1
Some where to call home & put my things	1
A family setting	1
A home; part-time work	1
housing, support of peers	1
A home & a job.	1
a bed	4
food	1
Stairways RTFA	1
Supportive for goals/plans,	1
Going on line for work app's.	1
group; therapists listening; art; cards; gifts to give others	1
Medication, Coping Skills	1
housing + safety	1
Housing, AAMeetings	1
erie Dawn has held my family with housing + learning to be indepedent.	1
reduced rent/networking (better job)	1
Housing + budgeting info, support	1
Housing,	1
reduced rent Financial services	1
Erie DAWN has provided housing and employment opportunity	1
A comfortable housing situation & the means to job search	1
Housing – Erie DAWN	1
housing	3
Clothing	2
Diapers for my son	1
Me I cant just give an example because everything has been helpful.	1
Shelter for a roof over our heads	1
help with any and all things that jammed me up	1
shelter, Food	1
Housing and directing me to other resources	1
Safe place to Stay	2
classes: GPN, PWG, self esteem, support	1
a safe place to sleep, the classes	2
providid roof over my head, good groups	1
Stability	1
Support, structure	1
Support	2
case management, roof over my head, Support	1
roof over my head, case management, legal help	1
Transportation Services, Support, Self-esteem group, heathy relationship grp. Dress for Success	1
sheltering/storage	1
Food, shelter from elements	1
COC has gave me the resources and shelter needed to help to get my life back on track	1
don't know	2
Everything	1
Housing, clothing, food and confidence	1
Meetings with Erie case managers, Shelter, Motivation	1
Get More chelter	1
Housing and Support services	6
All the Services, Housing, Clothing furniture.	1
Housing Subsidy, furniture, clothing, transportation, childcare Asst.	1
Housing Subsidy. Help with furniture, clothing	1
Housing, furniture	1
Housing, furniture, clothing, transportation	1
Housing, furniture, Clothing, transportation, childcare Asst.	1
Housing, clothing and work tools, childcare help	1
Housing, furniture, School clothing for kids	1
Housing Assist. Clothing for Son	1
All of it was Helpful the housing was most.	1

a place to stay	1
Shelter, food	1
they give me place to live intill I get on my feet	1
place to stay	1
Finding Housing	1
Housing, warm place to stay, food, Shelter, safety	1
Homeless case manigment	1
Hot Meals, safe-warm shelter	1
one of True people To Be Friends	1
Overflow Shelter	1
A place to rest for the night and food and clothing	1
Warmth, shelter, and caring Volunteers	1
Housing Food Clothes Sanitary Facility	1
To Be More Independent	1
Emergency Housing, Resources To Assist me with getting out of my current situation	1
Stairways	1
Provided a warm Place to stay during the day when staying in shelters that your not allowed in during day	1
Warmth & Food (shelter from Elements) also Phone Calls	1
get me off the street	1
Someplace to go during the day when it's cold.	1
Food and Shelter	1
Shelter Food and a Bead	1
Community Shelter Services	1
bus tokens, ID	1
Service referral	1
Bus Tokens	1
MHA	2
bed to sleep in	1
They provide us with a Place to lay head down and something to eat	1
Employment	1
paying my rent while I have some major health problems right now.	1
Shelter, Clothes, Food	1
Shelter, Clothing	1
Getting back on my feet & have my own apartment	1
BCM	1
counseling, BCM	1
A warm place to stay; resources	1
therapy.	1
MH and D&A Tx Support; Housing application assistance; transportation assistance	1
MH & D&A support; obtaining ID	1
RTFA, and Deerfield, along with the 3R Program at St. Vincent. SBA	1
focus on God, Security- Food, Clothing, Shelter,	1
Shelter and food	1
routine structure environment	1
Structure & responsibility	1
The ability to get help with my addiction.	1
Clarity in Mental Health; Relationships repair, a foundation to stop using & drinking, getting Active	1
Deerfield, Snow House	1
rides	1
transportation	1
Everything (transportation, support)	1
Housing, food	1
Shelther plus	1
it has helped me stop drinking	1
Assisted with Housing/Information & Referral (ECCM)	1
Listening & Communication Info/Referral ECCM	1
Information & Referral to overflow shelter ECCM	1
Information & Refferal	1

Question 6: Listed below are the responses to question 6.

What if any, are the least helpful service(s) this organization has provided for you?

None	28
------	----

meals	1
No Support	1
guidance	1
not quick to respond	1
need a job	1
food, cleaning supplies	1
None.	3
No complaints.	1
Still waiting on a bed.	1
Unable to help get belongings out of his previous apartment.	1
Nothing.	1
I Had Help All And Any Shelters	1
?	3
N/A	22
They Also Let me Know I Also have to do something! Meaning geting up Early taking care of business!!	1
What & where I go next or I do next.	1
Nothing	6
No Net to Look 4 houseing	1
They didn't get me money	1
Uncleanliness because of chores not being done	1
None, this Place is a gift from GOD!	2
Classes	1
∅	1
None, All Services Helpful	1
(N/A) kind of new so I have only received services for shelter	1
haven't asked yet	1
Not Applicable	1
Transportation	2
n/a	11
All Good	1
Every one has been extremely helpful (The V.A. Too.)	1
Clothing For work like work Shoe, Shrit	1
Everyone that I have delt with has been Helpfull to me	1
NA	4
Not Anything...	1
Community Shelter Services	1
na	1
not providing childcare for work reasons!	1
NONE, All services helpful in many ways.	1
Everything is helpfull to someone.	1
I think all the services here are important	1
NA; Everyone here has been very supportive and helpful.	1
food	3
disrespectful employees; Drew	1
mandatory meetings, limited free time	1
Community Shelter Service gave me a place to stay for a short time and then put me back on the street!	1
Everything her has been helpful	1
not available.	1
Everything was helpful	1
the relationship class needs updated info	2
GPN	1
getting mail	1
All are important to me	1
All has been helpful thanks	1
don't know	2
Everything	1
they helped us so much	1
All of it was helful for me.	1
Not help me with sleep issues providing me with a relaxing inviroment so I can sleep I have a medical condition	1
Choirs	1
They are all usful	1
Upper Room My Doctors	1
the word of god	1

I can't get enough sleep	1
Employment	1
Staying in out of the cold when there is no place to go or open!!!!	1
Safe Horizons in Union City	1
None/Excellent place to stay warm	1
Sometimes people misbehave, you may see or hear of drugs	1
they help me think of good things in life	1
Job and Training For Job	1
Wake in the cool morning and hit the street	1
City Mission	1
The time to get in doors, lack of resources, and drunk confrontational drunk people	1
They could provide transportation to get up to the shelters in the cold especially for the elderly or ones that don't walk well. They could also help bring more people in to help with people getting jobs, help w/ transportation for jobs and help with assistance with housing.	1
Child chare	1
they don't give you rides anywhere	1
Helping me find an apartment.	1
psychiatric	1
Client couldn't think of anything.	1
the upper room	1
Anger Management	1
None that I can think of.	1
housing	1
No Coffee/Doughnuts	1
N.A.	1

Appendix G: Agencies that Responded to the 2014 SPIT Survey

Direct Service Providers

1. CSS - Lodge on Sass.
2. CSS - Columbus Apts.
3. CSS – Overflow Shelter
4. Erie County Care Management - Self Start I
5. Erie County Care Management - Self Start II
6. Erie County Care Management - Self Start III
7. Erie County Care Management - Self Start IV
8. Erie County Care Management- Act
9. CSS - Emergency Shelter-Drop In Center
10. CSS- Lighting the Candle
11. Erie City Mission - New Life Center
12. Erie City Mission Samaritan Care
13. Erie United Methodist Alliance - Liberty House
14. Project Hope for the Homeless - HOPE House
15. Safe Journey
16. SafeNet - TLC
17. SafeNet - Bridge House
18. SafeNet - Hospitality House
19. Stairways Fairweather Lodge
20. St. Patrick Haven
21. Stairways- RTFA
22. Erie DAWN
23. Erie United Methodist Alliance - The Refuge
24. Mercy Center for Women - Mercy Heritage House
25. Mercy Center for Women
26. Community of Caring
27. Community of Caring- Finally Home
28. Community of Caring- Transitional Living
29. Veterans Administration
30. MHA (Make it a Home Always)

Supportive Service Providers

1. Erie County Care Management
2. Crossroads - Gaudenzia
3. Community Integration Inc./Safe Harbor Behavioral Health
4. The Upper Room
5. Project Hope for the Homeless - Outreach Services
6. Greater Erie Community Action Committee
7. Mental Health Association of North Western Pa
8. Stairways Behavioral Health - Targeted Case Management
9. Stairways Behavioral Health - Outpatient Clinic
10. Stairways Behavioral Health- Outpatient Forensic Clinic
11. Salvation Army - Temple Corps
12. School District of the City of Erie
13. SafeNet – Non-Residential Services
14. Community House, Inc. - Gaudenzia
15. Stairways Behavioral Health – Community Living Services
16. Gaudenzia – Snow House
17. St. Martin Center

